



Devon Care Co

PILOT TO
SUPPORT CARE
HOMES
CONSIDERING
CALLING 999



Information for Care Homes

Service Hours 08:00 – 20:00

7 days per week



What is Devon CareCo?

A new, single point of contact for Care Homes in Devon when you are uncertain about dialling 999. We can support pathway navigation and clinical decision making in Devon and prevent an ambulance dispatch and an ambulance conveyance. This service could support your residents to remain in the home where possible and ensure maximum utilisation of system capacity. All clinicians within Devon Care Coordination hub are independent prescribers.

Who will I speak to when I ring the hub?



Advanced Clinical Practitioner



General Practitioner

What kind of patients can CareCo support me with?

Any resident in your Care Home may benefit from you, the healthcare professionals, having a clinician to clinician conversation to potentially identify an alternative pathway to ambulance and admission, for example support in the community or direct access to a hospital service, instead of conveying to the Emergency Department. **Please still call 999 in life threatening situations.**



01752 422 734

