



Devon Care Homes
Collaborative



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About Us

DCHC was created to continue the engagement and achievements of the initial COVID-19 response and was formally incorporated in September 2020. Our aim is to strengthen the sense of community within the health and social care sector and improve the experience of those who live in, work in or engage with care homes.

Our experience during the COVID pandemic has shown that against a backdrop of collaborative, can-do, work ethic and a drive to meet shared goals and aspirations, there is a lot that can be achieved.

DCHC currently represents over 70% of care homes in Devon, including Plymouth and Torbay, and our Board comprises individuals with significant and varied experience in social care. Despite the present challenges, both nationally and locally, we remain motivated in our commitment and ambition to create positive change in the delivery of care for the elderly.



What we do

DCHC continues to work alongside the NHS and local authority to support quality care commissioning and the delivery of care services.

To help develop and improve the sector, it is essential for us to be involved in conversations with stakeholders that shape and influence the national, regional and local level agendas. DCHC attends these meetings working with a variety of organisations, including Devon County Council (DCC), Devon Partnership Trust, South West Ambulance Trust (SWAST), Public Health England and the Health and Safety Executive (HSE).

We also engage with national bodies such as the National Care Association and Care Quality Commission. Our approach is based on positive collaboration for the benefit of the sector and those that we care for recognising their value to our communities and economy is vital to recognise the high skillset of these skilled professionals.



International Recruitment

Despite the rise in international recruitment, staffing shortages remain widespread, negatively impacting quality of care and timely hospital discharges. The recent tightening of immigration rules for overseas staff is a major concern for providers and can only intensify the recruitment crisis in social care.

DCHC is working on providing a platform of resources for employers and international recruits to support cultural transfer. We all want our care workers to provide the highest quality of care whilst also enjoying living in this wonderful county of ours!

DSPT
Better Security.
Better Care.



Three years of impact 2021 – 2024



Better Security, Better Care is the national, regional and local support programme helping adult social care providers in England to check and improve their data protection and cyber security arrangements and practices. It is primarily focused on the use of the Data Security and Protection Toolkit (DSPT).

Improvement

Almost 5 times more care services are using the DSPT to help them to keep information safe

70%

of care services use
the DSPT, up from 15%
in 2021

Highest increase
amongst home care services:
up from 4% to 56%

79%

of all care homes are
covered by the DSPT

18,000+
sites using the DSPT

90%

of large providers
using the DSPT

DSPT/NHS Mail

We support providers in their digital journey and hold the contract for the BSBC Data Security Protection Toolkit and NHSMail. This means that we have helped over 700 providers by offering support to evaluate and improve their data and cyber security needs. These invaluable tools are proving essential to our providers, reassuring all stakeholders that good practice is followed within the fast-paced growth of digital technology.

We know that good digital literacy provides much needed evidence for regulators, whilst also providing much needed reassurance to friends and family. Without these key tools, maintaining the highest standards of data security and privacy would be significantly more challenging for our providers.



Registered Managers' Network Meetings

Our registered managers' network meetings allow managers to come together in their local area and share a safe space to connect with peers, be open and support each other's challenges, as well as building and sustaining a positive collective identity. Guest Speakers are welcomed, and we have seen many interesting contributions from CQC, ICB, Local Authority and more.

HIVE



We have secured free training via The Hive for 10,000 carers in Devon, ensuring that providers have access to a raft of online training that has previously only been available to NHS staff. Developing parity across the sector not only improves quality of care but also enhances skill transfer.

WhatsApp Group



We have a WhatsApp group for Members to join, discuss important and relevant topics to our industry, we also love to celebrate each other's achievements and find this platform an invaluable way to share.

Free Memberships

DCHC currently offers free membership – [register here](#). Being a DCHC member provides you with the following:

- A platform for the sharing and development of concepts together with system partners, ensuring that each presenting problem has a co-designed solution which should result in improved outcomes for all. Importantly this approach to systemic design has shown to deliver solutions of longevity.
- A supportive network of colleagues who understand both the practical operational issues that need to be dealt with and the emotional highs and lows that the work in this sector brings. DCHC provides an engagement platform to enable care providers to raise the issues of the here and now and receive essential support from our vast network of experienced professionals. Our primary purpose is to help members achieve a high standard of care for the elderly and the vulnerable.'
- All Care Homes that are part of the Devon Care Home Collaborative can access the HIVE, Torbay and South Devon's Learning Management system, for free. This gives you access to the latest education and training resources. Have you signed up yet? If not click [here](#) to register your details.
- All members have access to events, such as the Registered Managers' Network meetings and the Annual Conference. Members are able to subscribe to the mailing list for information on all our events.



Sponsorship

Sponsorship Packages

	Gold	Silver	Bronze
Annual Price	£3,000	£1,500	£750
Business Listing on DCHC Website	✓	✓	✓
Annual Conference/Awards Stand (if online, advertising before/during breaks)	✓		
Fixed adverts – Home Page	✓	✓	✓
Fixed Adverts – Sponsorship Page	✓	✓	✓
Newsletter Introduction	✓	✓	✓
Newsletter Half-Page (1 per year)	✓		
Newsletter Quarter-Page (1 per year)	✓	✓	
Blog Posts (2 per year)	✓	✓	✓
Social Media Posts	✓	✓	
Collaborative Buying Group	✓	✓	✓

Our Sponsors:





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