

SOUTH WEST: Webinars - ordering medicines for care home residents through proxy access



What are we offering?	Who can join?	Where are they?	How can we join?
Three webinars to learn more about proxy ordering of medicines, in care homes, share ideas and network	Care home, primary care and pharmacy colleagues (community and CCG)	Teams meetings	Click on the links on the right to register on NHS Events – share this flyer with your networks too



Ordering medicines by proxy access process:

- Care Home orders medicines for residents via proxy access
- Practice receives query online, checks requests & issues script
- Most scripts are sent via EPS to the designated pharmacy
- Pharmacy process script and delivers meds

What does proxy-ordering look like to localities?

This session will look at:

Defining the starting point- background and overview | Who is here to help? | Building the network | Consent and approval

24 March | 2pm – 3pm

[Book: 24 March](#)

Understanding the 'How to Guides'

This session will look at: What do new implementers need to know? | Promoting the concept and local leadership | National guidance and implementation toolkit template, FAQ | How to: EMIS proxy & How to: SystemOne proxy

31 March | 2pm – 3pm

[Book: 31 March](#)

Sharing the learning and ongoing management

This session will look at: What new information have we acquired? | What do we need to do next?

Ongoing Management of the process including NHS mail | Standard

Operating Procedures | Do's and Don'ts | working through unresolved challenges

7 April | 2pm – 3pm

[Book: 7 April](#)